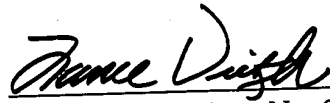


REMARKS

Attached hereto is a marked-up version of the changes made to the specification by the current amendment. The attached page is captioned **VERSION WITH MARKINGS TO SHOW CHANGES MADE.**

Dated this 12 day of April, 2002.

Respectfully submitted,



Lance Vietzke, Reg. No. 36,708
DORSEY & WHITNEY LLP
USPTO Customer No. 20686

VERSION WITH MARKINGS TO SHOW CHANGES MADE

In the specification:

Paragraph beginning on page 1, line 6, under the heading "Reference to Related Applications":

[The present application is related to the following applications, all of which are incorporated herein by reference as if fully set forth: United States provisional patent application of Brian C. Roundtree, Serial No. 60/182,330, entitled "Web-Based Personal Assistance Communication Method," and filed February 14, 2000; United States patent application of Brian C. Roundtree, entitled "Web-Based Personal Assistance Communication System," and filed July 17, 2000; United States patent application of Brian C. Roundtree, entitled "Web-Based Personal Assistance Communication Method," and filed July 17, 2000; United States patent application of Brian C. Roundtree, entitled "Web-Based Personal Assistance User Interface System," and filed July 17, 2000; United States patent application of Brian C. Roundtree, entitled "Voice-to-Concept Conversion System," and filed on September 8, 2000; United States patent application of Craig G. Eisler and Brian C. Roundtree, entitled "On-Line Service Provider Sign-Up System," and filed on September 8, 2000; United States patent application of Keldon V. Rush and Brian C. Roundtree, entitled "System for Converting Textual Concepts to Interactive Audio and Audio/Visual Presentations," and filed on September 8, 2000; United States patent application of Brian C. Roundtree, entitled "System for Obtaining Service-Related Information for Local Interactive Wireless Devices," and filed on September 8, 2000; United States patent application of Cristiano L S Pierry and Brian C. Roundtree, entitled "System for Secure Electronic Transactions Using Unique Identifiers for Order-Related Information," and filed on September 8,

2000; United States patent application of Brian C. Roundtree, entitled "Airline Flight Departure and Arrival Prediction Based Upon Historical and Real-Time Data," and filed on February 15, 2001; United States patent application of Craig G. Eisler and Brian C. Roundtree, entitled "Hypertext Concept Notation for Dynamically Constructing a Sentence to Respond to a User Request," and filed on February 15, 2001; United States patent application of Craig G. Eisler and Brian C. Roundtree, entitled "Assembling Personal Information of a Target Person Based Upon Third-Party Information and a Request Purpose," and filed on February 15, 2001; United States patent application of Brian C. Roundtree, entitled "Automated Reservation and Appointment System Using Interactive Voice Recognition," and filed on February 15, 2001; United States patent application of Craig G. Eisler and Brian C. Roundtree, entitled "Rendering Data Using Rendering Instructions Based Upon Concept Identifiers for the Data," and filed on February 15, 2001; and United States patent application of Cristiano L S Pierry and Brian C. Roundtree, entitled "Automated Alert State Change of User Devices for Time-Based and Location-Based Events," and filed on February 15, 2001.]

END OF DOCUMENT